

DELAY LOUNGE PASS WITH TUNE PROTECT

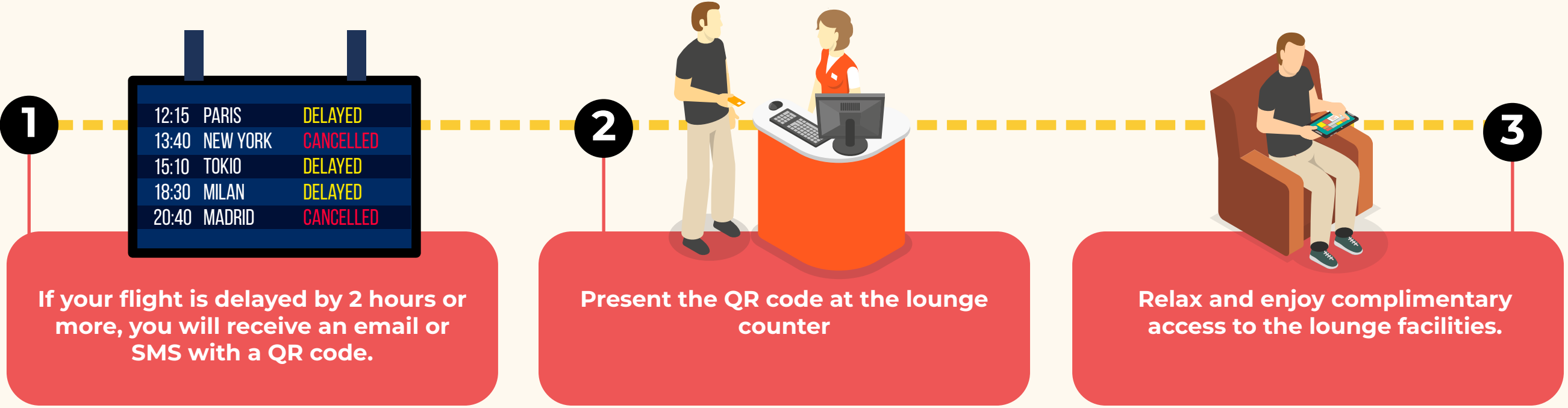
**Flight delayed by more than 2 hours?
Enjoy complimentary lounge access.**

Powered by Tune Protect, this benefit is available via selected travel protection plans.

HOW TO ACCESS YOUR DELAY LOUNGE PASS



WHEN AND HOW TO USE YOUR PASS



Need to Update Flight/Contact Details?

If there are any changes to your registration details:

- 1** Locate the original confirmation email you received after registering.
- 2** Click on the cancellation link included in the email and use your unique registration code to re-register.
- 3** Enter the updated flight details as required.
- 4** Confirm your new registration by checking your email for a confirmation message.

Important Reminder : The registration process closes 6 hours before your flight's scheduled departure time. It is your responsibility to ensure that your details are updated before this deadline.

If you need assistance, we are here to help:
Customer Support : **+44 203725 1601**
Email : **smartdelaysupport@collinsongroup.com**
Locating Lounges Near You : Visit the **Lounge Finder** website.