

## Terms & Conditions

### Tune Protect “CNY SPIN & WIN” Contest

#### Organizer & Campaign Period

- 1) The “CNY SPIN & WIN” Campaign (“Campaign”) is organized by Tune Protect Group (“Organizer”, “We”, “Us”). The Campaign will commence from 1 February 2021 at 12.00am (GMT +8) and ends on 28 February at 11.59pm (GMT +8) (“Campaign Period”).

#### Contest Mechanics & Eligibility

- 2) The contest is open to all participants via the spin the wheel available at <https://www.tuneprotect.com/chatterbug/cny2022/>.
  - All potential prizes will be selected via spin the wheel and the instant result is displayed to the participant.
  - Selected winners will receive a congratulatory message upon winning a prize and will be required to enter a VALID email address and mobile number.

#### Qualifying Criteria and Submission of Entry

- To qualify, participants with a winning entry are required to **PURCHASE A NEW** or **RENEW** any of the insurance products listed on [www.tuneprotect.com](http://www.tuneprotect.com) during the campaign period with the **SAME email address** and **mobile number** registered in the SPIN & WIN contest.
- Every participant is only entitled to **ONE (1)** winning prize based on the first submission with a VALID email address & mobile number.

#### Campaign Prizes

- 3) This campaign offers eWallet reload prizes as follows:

No	Prizes	Total Winners
1	RM 8 eWallet reload	200
2	RM 88 eWallet reload	50

- 4) We will endeavor to contact and deliver the prizes to all winners within 30 days after the Campaign Period once we have received all necessary details from the winners. Details include but is not limited to Name, IC, Tel, Email and Policy Number. Prize delivery may be delayed in the event of any unforeseen or unexpected circumstances. We will contact the winners at any time or by any mode of communication solely deemed necessary by us.
- 5) Prizes will be forfeited if the insurance policy purchased by the winner is terminated within 30 days of successful purchase or before the prize is sent out for delivery.
- 6) Prizes will only be awarded to chosen winners who have completed payment successfully. Any transaction failure will be deemed to not be valid. The Organizer will not be responsible for any failure to purchase successfully for whatever reason during the Campaign Period.

- 7) The Organizer shall not be responsible nor be liable if the winners' contact details are not reachable or invalid. Winners are solely responsible to notify the Organizer via [marketing@tuneprotect.com](mailto:marketing@tuneprotect.com) if they do not receive the prizes within 60 days after being contacted by the Organizer. All requests/claims after 60 days will not be entertained.
- 8) The Organizer will not be obligated to replace any prizes that are expired. Non-utilized prizes are not refundable.
- 9) All prizes cannot be exchanged by the winners for cash or any other prize of equivalent value.
- 10) Prizes will be delivered to the Winner based on their entry details, along with any other information necessary that has been communicated by the Organizer, such as name and email address, among others.
- 11) Each winner shall be responsible for any additional costs, duties, taxes and/or other incidental expenses which may be incurred as a result of and/or related to their acceptance or use of the prize.

#### **Rights of Organizer**

- 12) The Organizer reserves the right to replace or substitute the prizes with other items of equivalent value without any notice to the winners.
- 13) The Organizer reserves its right to cancel, terminate or suspend the Campaign with or without any prior notice and reason. For the avoidance of doubt, cancellation, termination or suspension by the Organizer shall not entitle the Participants to any claim or compensation against the Organizer for any and all losses, damages and/or costs suffered or incurred as a direct or indirect result of the act of cancellation, termination or suspension.
- 14) The Organizer reserves its right to vary, delete or add to any of these Terms and Conditions and/or substitute or change or replace the gifts from time to time without any prior notice. The Organizer retains the right to substitute the Prize with another of similar value in the event the original Prize offered is not available due to circumstances beyond its reasonable control.

#### **Personal Data Protection Act 2010 ("PDPA")**

- 15) The Organizer reserves its rights to publish or display materials or information, including but not limited to the names of all Participants for marketing, advertising, and publicity purposes in any manner it deems appropriate. By participating in the Contest, the Participants confirm that they have read and understood Tune Protect's Privacy Policy at [www.tuneprotect.com/privacy-policy/](http://www.tuneprotect.com/privacy-policy/)
- 16) By participating in this Campaign, Participants are deemed to agree to be bound by the Terms and subject to the Conditions herein set out upon submission. The terms and conditions herein shall prevail over any inconsistent terms, conditions, provisions or representations contained in any other promotional or advertising materials for the campaign. In the event of any inconsistency, conflict, ambiguity or discrepancy between the English version and any other languages version of these terms and conditions, the English version shall prevail at all times.

- 17) The decision of judges appointed by the Organizer are final, conclusive and binding. No further appeal, enquiry and/or correspondence will be entertained.
- 18) The Prize is non-refundable, non-transferable and not exchangeable for cash or any other benefits in kind.
- 19) The Prizes must be taken as stated and no compensation will be payable if the Winner is unable to use the Prize as stated.

#### **Liability & Responsibility**

- 20) Tune Protect shall bear no responsibility for any damage, loss (including but not limited to direct, indirect and consequential loss), liability, injury or disappointment incurred or suffered by the Winner or their guest in connection with this promotion, the promotion of this promotion or the use of any prize, except for any liability which cannot be excluded by law (in which case that liability is limited to the minimum allowable by law).