

Terms & Conditions

Tune Protect “RM50 CI Bonanza” Campaign

Renew or purchase **Tune Protect Critical Safe+ (critical illness) insurance** online during the campaign period to receive **RM50 eWallet reload**!

Campaign Details

1. The “RM50 CI Bonanza” Campaign (“Campaign”) is organized by Tune Protect Group (“Tune Protect”, “Organizer”, “We”, “Us”). The Campaign will commence from 24 August 2022 at 12.00am (GMT +8) and ends on 30 September 2022 at 11.59pm (GMT +8) (“Campaign Period”).
2. To receive the RM50 eWallet reload, customers must successfully purchase or renew **Tune Protect Critical Safe+** that is available on www.tuneprotect.com:
 - a) The Critical Safe+ product must only be purchased on Tune Protect Group’s website (www.tuneprotect.com) in Malaysia during the Campaign Period.
 - b) Purchase via any other channels/online platforms or that is not within the Campaign Period is not eligible for the campaign reward.
3. Prizes:
Each successful purchase or renewal of Critical Safe+ will qualify for RM50 eWallet reload. The reward will be given to the policy holder.

Delivery of Prizes

4. Prizes will only be awarded for successful purchases of Critical Safe+ online. Any transaction or payment failure will be deemed not valid. The Organizer will not be responsible for any failure to purchase successfully for whatever reason during the Campaign Period.
5. We will endeavor to contact and deliver the Prizes to all winners within 60 days after the Campaign Period once we have received all necessary details from the winners. Details include but is not limited to Name, IC, Tel, Email and Policy Number. We will contact the winners at any time or by any mode of communication solely deemed necessary by Us.
6. All delivery charges will be borne by the Organizer. The Organizer will not be held responsible for any damaged, delayed, lost, returned or uncollected Prizes for whatever reason. The Organizer will not make any alternative arrangement for the delivery or collection of the Prizes.
7. Prize delivery may be delayed in the event of any unforeseen or unexpected circumstances.
8. Prizes will be forfeited if the insurance policy purchased by the winner is terminated within 60 days of successful purchase or before the Prize is sent out for delivery.
9. The Organizer shall not be responsible nor be liable if the winners’ contact details are not reachable or invalid. Winners are solely responsible to notify the Organizer via marketing@tuneprotect.com if they do not receive the prizes within 60 days after being contacted by the Organizer. All requests/claims after 60 days will not be entertained.
10. The Organizer will not be obligated to replace any Prizes that are expired.
11. All prizes are non-refundable, non-transferable and not exchangeable for cash or any other benefits in kind.

12. The Prizes must be taken as stated and no compensation will be payable if the winner is unable to use the Prize as stated.
13. Each winner shall be responsible for any additional costs, duties, taxes and/or other incidental expenses which may be incurred as a result of and/or related to their acceptance or use of the Prize.
14. The Organizer reserves the right to replace or substitute the Prizes with other items of equivalent value without any notice to the winners.

Important Conditions

15. The Organizer reserves its right to cancel, terminate or suspend the Campaign with or without any prior notice and reason. For the avoidance of doubt, cancellation, termination or suspension by the Organizer shall not entitle the participants to any claim or compensation against the Organizer for any and all losses, damages and/or costs suffered or incurred as a direct or indirect result of the act of cancellation, termination or suspension.
16. The Organizer reserves its rights to publish or display materials or information, including but not limited to the names of all Participants for marketing, advertising, and publicity purposes in any manner it deems appropriate. By participating in the Contest, the participants confirm that they have read and understood Tune Protect's Privacy Policy at www.tuneprotect.com/privacy-policy/
17. By participating in this Campaign, participants are deemed to agree to be bound by the Terms and subject to the Conditions herein set out upon submission. The terms and conditions herein shall prevail over any inconsistent terms, conditions, provisions or representations contained in any other promotional or advertising materials for the campaign. In the event of any inconsistency, conflict, ambiguity or discrepancy between the English version and any other languages version of these terms and conditions, the English version shall prevail at all times.
18. The Organizer reserves its right to vary, delete or add to any of these Terms and Conditions from time to time without any prior notice.
19. The decisions of the Organizer in this campaign are final, conclusive and binding. No further appeal, enquiry and/or correspondence will be entertained.
20. Tune Protect shall bear no responsibility for any damage, loss (including but not limited to direct, indirect and consequential loss), liability, injury or disappointment incurred or suffered by the Winner or their guest in connection with this promotion, the promotion of this promotion or the use of any prize, except for any liability which cannot be excluded by law (in which case that liability is limited to the minimum allowable by law).